



Owner's Name: \_\_\_\_\_  
Address: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone Number: \_\_\_\_\_  
Animal Hospital: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Email: \_\_\_\_\_  
Pet's Name: \_\_\_\_\_  
Breed: \_\_\_\_\_ Age: \_\_\_\_\_  
Color: \_\_\_\_\_  
Skin (normal, dry, dandruff): \_\_\_\_\_  
Health Conditions (if any): \_\_\_\_\_  
Special Requirements: \_\_\_\_\_  
Grooming (filled by groomer): \_\_\_\_\_

# CLIENT GROOMING AGREEMENT

## **Aggressive or Dangerous Pets**

Owners MUST inform Pampered Pets On Wheels if your pet(s) bite(s), has bitten, or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet, and protects both the pet and the groomer. Pampered Pets On Wheels reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process, and, in some cases, charge an Aggressive Dog Fee in addition to the regular grooming charge.

## **Health or Medical Problems & Senior Pets**

Grooming procedures can sometimes be stressful, especially for a senior pet or pet with health prob-

lems, and can expose hidden medical problems or aggravate a current one during or after the groom. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. In the best interest of your pet this contract/agreement will give Pampered Pets On Wheels permission to obtain immediate Veterinary treatment for your pet should it be deemed necessary by Pampered Pets On Wheels. We will do our best to contact you first, then take your pet to your authorized Veterinarian or to the nearest Veterinarian that is available. It is agreed that all expenses for Veterinary care will be covered by the pet's owner upon signing this contract/agreement.



### **Mat Removal**

Pets with matted coats need extra attention during their grooming session. Mats left in a pet's coat only grow tighter, and can strangle the pet's skin, or eventually tear it open. Pampered Pets On Wheels does not wish to cause serious or undue stress to your pet, and will not continually de-mat your pet for you. Mats can be very difficult to remove, and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. Torn skin from mats can also harbor maggots. After effects of mat removal procedures can include itchininess, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases pets may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming appointments. There is an extra charge for matted dogs.

### **Accidents**

There is always the possibility an accident could occur. Grooming equipment is sharp, even though we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when a pet is wiggling or

moving around. If you arrive to pick up your pet and it is still being groomed, please do NOT talk to it or allow it to see you. Every effort will be made to insure your pet is groomed safely, but an excited pet can be dangerous to continue to work on. If you insist on talking to your pet, or the groomer, we reserve the right to end the grooming session, even if the groom is not completed, and the full grooming price will be charged. Parasites: If you suspect your pet has fleas or ticks, prompt and thorough action on YOUR part is needed. Flea infestations can lead to tapeworm and other health problems. If fleas or ticks are found during the grooming process, your pet will be treated with a natural product to kill the parasites and will be charged for. Please note - Pampered Pets On Wheels will not use pesticide dips or sprays on your pet. Ticks found will be removed for an additional charge. If ticks are found, we strongly suggest you have your pet tested for Lyme Disease. Please note that parasites are a health hazard to your pet as well as to humans.

### **Hold Harmless Agreement**

By signing this contract your (or your Agent) agree to hold Pampered Pets On Wheels, it's owners, operators, employees, officers and directors harmless from any damage, loss, or claim arising from any condition of the undersigned pet, either known or unknown to Pampered Pets On Wheels. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts or releases. It is further understood this clause applies to any and all pets groomed.

**I have read and agree to the policies of Pampered Pets On Wheels.**

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Signature

Date